## **Web Access Instructions**

Advisory Committee on Immunization Practices (ACIP) Centers for Disease Control and Prevention, Atlanta, GA Wednesday, October 27, 2010 8:00 am - 5:45 pm Eastern Time (U.S.) Thursday, October 28, 2010 8:00 am - 4:15 pm Eastern Time (U.S.)

- 1. The links below are only to be used by participants external to CDC.
- 2. The links below are available only during the day and time of the event.
- 3. All participants viewing this session at CDC must use Envision or IPTV. <a href="http://cdciptv.cdc.gov/Default.aspx">http://cdciptv.cdc.gov/Default.aspx</a> (Please Refresh Page 30 mins before Event Start Time to get <a href="https://www.watch.edu.new.gov/Default.aspx">Watch Event</a> Link)

## Wednesday, October 27, 2010

8:00am - 12:30pm & 1:30pm-5:45pm

Broadband:

http://cdc.wl.miisolutions.net/live/cdc/6

Dial-up or slower connection:

http://cdc.wl.miisolutions.net/live/cdc/7

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## Thursday, October 28, 2010

8:00am - 12:30pm & 1:30pm - 4:15pm

Broadband:

http://cdc.wl.miisolutions.net/live/cdc/6

Dial-up or slower connection:

http://cdc.wl.miisolutions.net/live/cdc/7

\*\*\* Number for Technical Support:

1-404-639-3737 or 1-404-639-0011

## **Technical Support for Webcasts**

**Step 1:** Your browser must be Internet Explorer 5.0 (or later), or

Netscape 4.7 (or later).

**Step 2:** You must have a Windows Media Player installed on your

computer or network.

**Download** 

Windows Media Player

**Step 3:** If you cannot view the webcast, your computer may not meet

the minimum system requirements to run your Windows Media Player version. Please click on the following link to check the system requirements for your Windows Media Player version:

http://www.microsoft.com/windows/windowsmedia/< 9series/player/sysreg.aspx

If you meet the minimum system requirements, continue to Step 4.

**Step 4:** If you still cannot view the webcast, there may be problems with your network. Please contact your systems administrator

and work through the following questions:

Do you have a security device such as a firewall or proxy? Either of these may prevent you from viewing streaming video or audio content. Only your local systems administrator can make changes to these devices.

Are you using a personal firewall or DSL/Broadband router? If so, you may have problems viewing streaming content. If you experience connection problems and are using either of these, you should disable them or remove them for the duration of the webcast.

For more information on Media Player and network/firewall issues, please refer to Media Player Firewall Support page at

http://www.microsoft.com/windows/windowsmedia/serve/firewall.aspx#player.

If you are still unable to solve the problem, continue with Step 5.

**Step 5:** There may be problems with the settings or operations of your

Media Player version. Please click on the following link to

open a support page window. Media Player

http://support.microsoft.com/default.aspx?pr=wmp